

Terms & Conditions

Terms are Net 30 days

Central States Casters reserves the right to hold shipments to accounts with balances over 30 days. CSC has no minimum billing but reserves the right to accumulate billing and bill at such time as we deem acceptable. CSC reserves the right to change specifications and pricing without notice but will always strive to give ample notice.

Privacy Policy

Central States Casters acknowledges the importance of protecting the privacy of the users of the www.csccaster.com website. Information that is collected is used to either improve the services we offer or to improve the content of our website. If you have indicated your interest through an email, we may contact you with website updates or other relevant information. We may store contact information for future reference. Central States Casters collects information from various places on this site for its own and statistical purposes. We will not sell the information obtained on this site to any company or marketing group external to Central States Casters.

Shipping & Returns

We know that casters are an integral part of your product. That is why we are committed to meeting your delivery deadlines. A promise made is a promise kept. Returns are acceptable if preapproved. We will send a return authorization that must be included in the return shipment. CSC reserves the right to charge up to a 35% restocking charge. Return authorizations are valid for 30 days only. Some stainless steel casters, specials and custom products will not be taken back for any reason after they have shipped.

Warranty

All Casters & Material Handling, Inc. casters and wheels are warranted against defects in material and workmanship for a period of 1 year after the original date of purchase. This warranty does not apply if the product has been misused, abused, modified in any way or installed incorrectly. Casters & Material Handling, Inc will repair or replace the defective product at no charge to the customer. Casters & Material Handling, Inc shall not be responsible for charges in regards to freight, removal or installation. THIS WARRANTY IS EXCLUSIVE AND THERE ARE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, SUCH AS AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR APPLICATION. This remedy is the sole remedy in contract, tort or otherwise, and Casters & Material Handling, Inc is not liable for incidental, consequential or special damages.